

Junior Process Business Analyst

Remuneration:	basic salary
Location:	Johannesburg
Education level:	Diploma
Job level:	Junior
Type:	Permanent
Reference:	#LJ58990
Company:	E-Merge IT Recruitment

Our prestige client is seeking a junior process business analyst with expertise in Atlassian Jira to join their team. The ideal candidate will gather business requirements from stakeholders and translate them into system requirements for the Jira configuration team.

Responsibilities:

- Engage with business stakeholders to elicit and document business requirements.
- Analyse current processes to identify inefficiencies and areas for improvement.
- Facilitate signoff on business requirements specifications.
- Oversee the Software Development Life Cycle (SDLC) for Jira configuration from requirements gathering to implementation.
- Manage testing activities and ensure the quality of deliverables.
- Coordinate with development teams to implement Jira solutions and integrations.
- Provide training and support to end-users on Jira usage.
- Monitor and report on key performance indicators (KPIs) to measure process effectiveness.
- Participate in continuous improvement initiatives to enhance business processes

Requirements:

- Bachelor's degree in business administration, information technology, or related field.
- Strong understanding of business processes and process improvement methodologies.
- Proficiency in Atlassian Jira - it would be highly advantageous if the candidate is familiar with high-level configuration, customisation, and administration processes within Jira Software and Jira Service Desk.
- Experience with Agile methodologies is a plus.

The reference number for this position is **LJ58990** which is a **Contract - Hybrid** position based in **Parktown** offering a rate up to **R300 per hour**. Contact Leigh at leighj@e-merge.co.za or call her at 011 463 3633 to discuss this and other opportunities.

Are you ready for a change of scenery? E-Merge IT recruitment is a specialist niche recruitment agency. We offer our candidates options so that we can successfully place the right IT Specialists with the right companies in the right roles. Check out the E-Merge website www.e-merge.co.za for more great positions.

Do you have a friend who is a Technology specialist? We pay cash for successful referrals!

Posted on 05 Apr 09:28, Closing date 3 Jun

Apply by email

Leigh

leighj@e-merge.co.za

Or apply with your Biz CV

Create your CV once, and thereafter you can apply to this ad and future job ads easily.

[Apply](#)

See also: [Data Analyst](#), [Business Development Manager](#), [Sales Analyst](#)

For more, visit: <https://www.bizcommunity.com>